



## 5Star Home Warranty – Contract Subscription

Premium protection for systems & appliances • Contract-based

■ Contact: 068-520-6114 • ✉ Email: 5starrelocation.sa@gmail.com

■ Hours: Mon–Sat 06:00–21:00 • Sun 07:00–15:00 • Public Holidays: By Request (+R150)

### Essentials

**Monthly Fee:** R199 / month

**Service Fee:** R99 per dispatch

Annual Claim Limit: R30,000

Per Item Limit: R5,000

Includes: Geyser, basic electrical, basic plumbing, fridge

### Standard

**Monthly Fee:** R499 / month

**Service Fee:** R49 per dispatch

Annual Claim Limit: R75,000

Per Item Limit: R20,000

Includes: All Essentials + washer/dryer, microwave, oven, pool equipment, garage motors, pest control

### Premium

**Monthly Fee:** R999 / month

**Service Fee:** No service fee

Annual Claim Limit: R200,000

Per Item Limit: R50,000

Includes: All Standard + full HVAC, solar PV & inverter, smart home, security, glass/windows, water & waste systems

# What's Covered (by Plan)

## Essentials (R199)

- Kitchen: fridge/freezer, stove/oven, microwave.
- Plumbing: leaks, blockages, tap/flush mechanisms, traps, valves.
- Electrical: DB board, breakers, wiring faults, sockets, switches, light fittings.
- Geyser/water heater: element, thermostat, valves; leak repairs.
- Diagnostics & labour included after service fee; OEM-equivalent parts.

## Standard (R499) — includes Essentials +

- Laundry: washing machine, tumble dryer, combos.
- Cooling: split/window aircon units.
- Kitchen upgrades: oven, dishwasher, extractor/hood.
- Pool equipment: pump, filter, timer, control box.
- Garage door/gate motors & remotes.
- Roof leaks: limited patch/repair.
- Pest control: ants, cockroaches, rodents (2 visits/year).

## Premium (R999) — includes Standard +

- HVAC: full heating/cooling systems.
- Solar PV & backup: panels, inverter, batteries.
- Security & smart home: alarms, CCTV, access control, smart locks.
- Glass/windows: accidental breakage, door mechanisms.
- Water systems: borehole/well pumps, filtration, rainwater tanks.
- Waste systems: septic tank pumps & controls.
- Pool & spa: heaters, control systems.
- Lightning/surge protection.
- Emergency call-outs 24/7 (no service fee).

### Why Choose 5Star Home Warranty?

5Star Relocation is not just a moving company. We support both settled households and relocators with a full concierge of 36+ services. Our Home Warranty shields your budget from breakdown costs and keeps life smooth.

**Key Notes:**• Customizable add-ons available.

- When there's a breakdown, we first repair. If the issue persists, we replace.
- Pre-existing issues are not covered.

**Don't wait until it breaks—protect your home today! Call us now at 068-520-6114 to secure your plan.**